

# CAREERS

## Who are Be-Safe Technologies Ltd?

We are a young, rapidly growing SaaS company that offers a cloud-based All-In-One Health & Safety App to companies of all sizes across the UK, Europe and the world. The Compliance Genie is provided as a Self-Serve and Enterprise version and is available on both IOS and Android App stores.

We are a forward-looking company with an industry leading product and currently have customers across the UK.

**We are looking for someone working remotely to be our Technical Lead, working internally with our developers and externally with our customers.**

## What is the role?

**Technical Lead** to assist with a wide variety of duties related to The Compliance Genie and its users – both in terms of technical support, managing our helpdesk and other customer related support as and when necessary.

In this role you will mentor and provide leadership for technical staff, as well as actively participating in the day-to-day technical tasks. Your responsibilities will include:

### Duties and responsibilities:

- Eventual line management of a small number of technical staff
- Working with senior staff and management to develop the scope of work and effort estimates for project proposals and SOWs
- The technical direction of a project you lead, and the ultimate delivery of the technical output of the project

Be-Safe teams are distributed geographically so you need to be self-organized, communicate well in English, in both written and oral form, be flexible and willing to adapt to the processes in place in order to meet the project's goals and attend meetings with global participants.

### Key responsibilities and accountabilities:

- You will be involved in supporting customers with their technical issues – whether for initial setup or ongoing assistance after they have gone live
- Organize and direct the team of engineers/help desk support staff
- Report to key management on the progress towards achieving the goals outlined in the statement of work
- Ensure delivery of world-class software to our clients
- Produce and deliver documentation required during the process and delivery of services
- Manage first- and second-line support
- Liaising with our team of developers about technical issues and challenges
- Working with customers at all levels on technical issues relating to The Compliance Genie App and desktop version



[www.be-safetech.com](http://www.be-safetech.com) or call us on  
**+44 (0) 333 800 8150**



**Compliance  
Genie**

# CAREERS

## Required skills and experience:

- Excellent organizational skills
- Working knowledge of AWS
- Strong English language communication skills, especially in online environments such as mailing lists and IRC
- Ability to be productive in a globally distributed team through self-discipline and self-motivation, delivering according to a schedule
- Strong working knowledge of open-source development tools and methodologies
- Experience of submitting code to upstream projects
- Ability to mentor other less experienced team members.
- Experience in working with and managing development teams.
- Experience of SaaS products essential
- Excellent technical, diagnostic, and troubleshooting skills

## Desired skills and experience/advantage to have:

- Ability to explain technical issues to both technical and non-technical people
- Ability to liaise with customers at all levels
- Experience of Health & Safety Processes
- Willingness to build professional relationships with staff and clients

## Experience with some or all of the below:

- .Net Core
- Web Api
- Knockout.js
- Html/Css
- Ionic Capacitor
- SQL Server 2017
- Angular 8
- HTML 5
- JavaScript
- Ionic Framework
- Experience with IOS
- Experience with Android
- Experience with Zephyr

## Industry

SaaS – Health & Safety

## Employment Type

Full-time

## Package

£40,000.00 - £60,000.00 depending on experience.



[www.be-safetech.com](http://www.be-safetech.com) or call us on  
**+44 (0) 333 800 8150**



**Compliance  
Genie**